Platform Release Notes

ⓘ   If no product is explicitly mentioned (e.g. REST API, Player Generator etc.), release notes refer to VideoManager Pro.

New documentation portal available
Aaron Chiang posted on Jan 29, 2024
We're excited to announce that we're moving to a new and improved documentation portal in February 2024.

This portal will offer a more streamlined, user-friendly experience, making it easier than ever to find the information you need.

To access our new portal, please click this link.

Minimal tracking now available
Aaron Chiang posted on Aug 17, 2023
You can now enable minimal tracking without consent to help ensure compliance with the GDPR.

For specific information about the metrics tracked by minimal tracking, please refer to this article.

New functionality: multiple audio tracks and audio descriptions for a single video available
Aaron Chiang posted on Jun 13, 2023
In VideoManager Pro, you can now add multiple audio streams to your videos.

In addition, you can also provide audio descriptions for better accessibility.

Users can easily switch between audio tracks during video playback using the new control accessible within the player.

To find out how to upload a video with multiple audio tracks or audio descriptions, consult this article.

Note that only language codes can be displayed for the time being; custom labels cannot be displayed due to current limitations that we are currently working on.

Improvement: Single-Sign-on (SSO) autoprovisioning available
Aaron Chiang posted on May 30, 2023
VideoManager Pro now offers Single-Sign-On (SSO) autoprovisioning.

This new feature enables seamless integration between your organization's Active Directory and VideoManager Pro. Any updates or modifications made to user attributes in the Active Directory will automatically synchronize with user and group permissions in VideoManager Pro.

For further details and instructions on how to set up this integration, please refer to the following article.

Preferred language displayed for users logged in via SSO
Aaron Chiang posted on Apr 04, 2023
VideoManager Pro will now automatically display the preferred language for users logged in via Single-Sign-On (SSO).

This feature is enabled by an integration between your organization's active directory and VideoManagerPro that processes user's language preferences provided by your organization's active directory.

Update: Download of source videos
Aaron Chiang posted on Sep 11, 2022
You can now download source videos without making them publicly downloadable.

Users with a role that has been granted this permission will be able to download source videos directly within VideoManager Pro.

More information can be found in this article.

FTP Upload: Use TLS connection
Aaron Chiang posted on Aug 10, 2022
For security reasons, FTP Upload no longer allows Plain FTP transfers.

Please connect to FTP using TLS.

If you encounter the following error, you are still using plain FTP and need to switch to TLS:

```
421-Sorry, cleartext sessions and weak ciphers are not accepted on this server.
Response: 421 Please reconnect using TLS security mechanisms.
```

Update: Video upload without getting logged out
P Team posted on Jun 09, 2022

Now you can upload a really large video file without getting logged out from the VMPro.

We have extended the video upload time to 8 hours which means if a video is being uploaded, the VMPro will not log out automatically until the 8th hour.

Update: Improved search functionalities
Aaron Chiang posted on Jan 03, 2022

In VMPro, you can now use special characters to search videos, and the search is no longer case-sensitive.

As well, you can search for videos using the uploader user field and filename. If you search by channel name, both videos from the channel and other relevant videos will be displayed.

The search function has also been optimized to rank relevant results higher.

More information can be found in this article.

New feature: new player available
Aaron Chiang posted on Dec 09, 2021

We are happy to announce that the new player is now available in VMPro.

Specifically, you can use the new player to add/modify subtitles, select/change thumbnails, and trim videos.

As well, tutorials explaining these features in the new player are available here.

You can also now leave feedback to help improve the player.

Update: Search bar in the video list
Aaron Chiang posted on Sep 26, 2021

In order to improve user experience the search bar is now always accessible.

For more information, consult this article.

New feature: Restore previous video button
Aaron Chiang posted on Jun 08, 2021

In VMPro, you can now resolve an interrupted video upload by restoring the previous version of the video.

To do this, click on the "Restore previous video" button whenever the upload is interrupted.

More information can be found in this article.

Update: Sunsetting of VideoManager 6
Aaron Chiang posted on May 10, 2021

> ⓘ   If you are using VideoManager Pro, no further action is required.

Beginning in 2020, all VideoManager 6 accounts were successfully migrated to VideoManager Pro, its successor.

As a result, VideoManager 6 will be sunsetted on **June 30, 2021**.

After this date, it will no longer be accessible and all content stored in VideoManager 6 will be deleted. Videos within embedded URLs will also no longer be playable.

[Update: Supported Browsers](#)
Aaron Chiang posted on May 02, 2021
Starting **August 31, 2021**, movingimage will no longer support older web browsers to maintain security standards and ensure better performance.

A list of supported web browsers can be found on our [documentation portal](#).

[New feature: Replacement video button](#)
Aaron Chiang posted on Apr 21, 2021
In VMPro, the video replacement area in Advanced Video Editing has been removed.

Instead, you can now update videos using the "Replace" button in the top menu bar above the video list.

More information can be found in this [article](#) in the documentation portal.