## Customers

## Create a new customer

Partners and the movingimage Professional Services team can create customers in WebcastManager. To do this:

- 1. Click Customers in the navigation panel. The editing area contains a list of all previously created customers.
- 2. Click the [Create] button to open a form.

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3. Enter the customer's name and default language. This language setting will be used when creating new streaming servers.

Fields marked with "\*" are required information.

- 4. Select the customer type: Partner or Consumer.
  - Partner these customer types can create customers of both "Partner" and "Consumer" types. These can be considered the parent of any customers created by them.
  - Consumer these customer types cannot create additional customers.
- (Optional) Enable Single Sign-on and map roles to user groups. You can also enable GDPR for this customer (see the "<u>Single Sign-on</u>" and "<u>GDPR</u>" chapters for more information).
- If you enable Single Sign-on, you can also map roles to user groups. See the <u>Roles</u> chapter for more information.
   6. (Optional) Enable HMAC authorization as a default authorization method.
  - Note that this setting will only apply to newly created events. The HMAC secret is a shared secret key that will be generated client-side.
- 7. (Optional) Enable <u>Hive Streaming, Kollective Technologies</u> integration. These integrations enable them to stream webcasts on internal networks. Partner customer types will display an option to enter a Hive Partner ID or Kollective API Endpoint and Token. If a Hive Partner ID is provided, any consumers created by that partner will display a "Hive customer" checkbox. If checked, those consumers can then enable a Hive Streaming URL when <u>editing or creating language sets</u> for their webcast.
- 8. (Optional) Enable RAMP technologies integration for peer-to-peer eCDN distribution. Note that you have to first log into your vBrick account to obtain the
  - host name (usually \*.vbrick.com),
  - JWT key name
  - API key
  - API secret.

(i) We no longer support Lumen peer-to-peer eCDN distribution.

Note that peer-to-peer distribution can be enabled or disabled for individual Webcast events.

- 9. (Optional) Select video conference connectors, if configured (maximum of 4).
- 10. Click the [Save] button to save your entries. The newly created customer will appear immediately in the list of all customers. Click an entry in the list to edit it later.