

Customers

Create a new customer


Partners and the [movingimage Professional Services team](#) can create customers in WebcastManager. To do this:

1. Click **Customers** in the navigation panel. The editing area contains a list of all previously created customers.
2. Click the [Create] button to open a form.

3. Enter the customer's name and default language. This language setting will be used when creating new streaming servers.

 Fields marked with "*" are required information.

4. Select the customer type: Partner or Consumer.
 - Partner - these customer types can create customers of both "Partner" and "Consumer" types. These can be considered the parent of any customers created by them.
 - Consumer - these customer types cannot create additional customers.
5. (Optional) Enable Single Sign-on and map roles to user groups. You can also enable GDPR for this customer (see the ["Single Sign-on"](#) and ["GDPR"](#) chapters for more information).
 - If you enable Single Sign-on, you can also map roles to user groups. See the [Roles](#) chapter for more information.
6. (Optional) Enable HMAC authorization as a default authorization method.
 - **Note that this setting will only apply to newly created events.** The HMAC secret is a shared secret key that will be generated client-side.
7. (Optional) Enable [Hive Streaming](#), [Collective Technologies](#) integration. These integrations enable them to stream webcasts on internal networks. Partner customer types will display an option to enter a Hive Partner ID or Collective API Endpoint and Token. If a Hive Partner ID is provided, any consumers created by that partner will display a "Hive customer" checkbox. If checked, those consumers can then enable a Hive Streaming URL when [editing or creating language sets](#) for their webcast.
8. (Optional) Enable RAMP technologies integration for peer-to-peer eCDN distribution. Note that you have to first log into your vBrick account to obtain the
 - host name (usually *.vbrick.com),
 - JWT key name
 - API key
 - API secret.

 We no longer support Lumen peer-to-peer eCDN distribution.

Note that [peer-to-peer distribution](#) can be enabled or disabled for individual Webcast events.

9. (Optional) Select video conference connectors, if configured (maximum of 4).
10. Click the [Save] button to save your entries. The newly created customer will appear immediately in the list of all customers. Click an entry in the list to edit it later.