

Supported File Formats for Attachments

While VMPro enables you to attach files to your video, not all file formats can be uploaded as attachments.



Note that file formats containing macros **cannot** be uploaded to VMPro.

This is an security measure to prevent malicious file uploads.

This article lists the specific file formats that can be uploaded to your VMPro instance.

Supported file formats

The following text file formats can be uploaded:

Allowed text file formats
.txt
.vtt
.srt
.xml



UTF-Encoding

Only UTF-8 encoding is supported for the subtitle files .vtt and .srt.

The following image file formats can be uploaded:

Allowed image file formats
.gif
.jpeg
.jpg
.png
.svg
.tiff

The following Microsoft Office file formats can be uploaded as attachments:

Allowed Microsoft Office file formats
.docx
.pptx
.xlsx

As well, the **PDE** file format is supported.

The following thumbnail file formats are supported:

Allowed thumbnail file formats
.gif
.jpeg
.png
.svg

.tiff
.jpg

The following subtitle file formats are supported:

Allowed subtitle file formats
.srt
.vtt

Unsupported file formats

These file formats **cannot** be uploaded as attachments (this list is not exhaustive):

File formats that cannot be uploaded
.zip
.odt
.doc
.ppt
.mp3
.mp4
.html