Use the backup streaming server

Description

This article describes how to switch from your primary streaming server to your backup streaming server.

If you are using your own streaming server, you will need to create your own backup server. For more information about setting up your own server, consult this article.

(i) If the field **Backup Ingest API endpoint** is left empty in the section **Ingest Endpoints** in your primary streaming server, the Webcast will not be recorded by the backup Wowza streaming server.

As a result, ensure that you stream to both your primary AND backup streaming servers.

Switch to the backup streaming server

You need access to Webcast Manager to be able to switch to the backup streaming server.

You can switch to the backup streaming server if an issue with the primary streaming server occurs.

First log into your Webcast Manager account.

Then, navigate to the desired Webcast.

In the Webcast's Configuration area, navigate to the Live section. Select the backup streaming server:

Live
Streaming Server *
Please select a streaming server
movingimage Primary Streaming Server
movingimage Backup Streaming Server
RTMP URLs are shown in the Languages tab
Livestream Recordings
Store livestream recordings in VideoManager Pro

After selecting the backup streaming server, click Save in the right-hand top corner.

Then, click **Publish** for the changes to take effect immediately.

If you do not click **Publish**, the switch to the backup server may take up to a minute.